NAPA

MEMBERSHIP

APRIL 2026 – MARCH 2027

Great activity starts with strong support!

Learning | Resources | Community | Voice | Recognition

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www.napa-activities.org.uk

NAPA

Welcome to the National Association for Activity Providers and Activity Provision

Who we are!

NAPA is the UK's national charity and professional association for activity providers and activity provision. We champion the role of meaningful activity and engagement for adults with care and support needs, and work to ensure it is recognised as a vital part of quality care and support.

Our work is shaped through co-production and partnership. We work closely with activity providers, care services, sector partners, and people who draw on care and support, as well as families and carers. Crucially, our approach is informed by people with lived experience, helping to ensure what we develop is relevant, practical, and grounded in real life.

NAPA provides trusted standards, guidance, and practical tools that support high-quality, person-centred activity provision across care and community settings.

Through our learning and professional development offer, we provide training, resources, and practice development opportunities that build confidence, skills, and knowledge at all levels.

Our activity support service gives providers access to ideas, advice, and tailored guidance to help embed meaningful activity into everyday care and support. We also deliver projects, research programmes, and national campaigns in partnership with the sector to raise awareness, influence policy, and promote innovation and good practice.

By connecting providers, sharing evidence, and championing the value of activity and engagement, NAPA works to ensure that every adult receiving care and support has opportunities for meaningful connection, purpose, and wellbeing.

NAPA

Our Mission

- To champion the role of Activity Providers in care settings.
- To support services in prioritising wellbeing through professional development.
- To ensure low cost access to essential resources, guidance, and industry leading support and networking opportunities.
- To drive research that strengthens the role of activity provision in care.
- To measure and demonstrate the impact of meaningful engagement on quality of life and care outcomes.

When your organisation joins the association...

You're investing in quality, confidence, and connection for your whole team. NAPA Membership gives your organisation access to trusted guidance, practical tools, professional development, and a supportive community focused on meaningful activity and engagement.

It helps you build strong, evidence-based practice, support staff at every stage of their development, and stay connected to national thinking and innovation in activity provision.

Supporting quality activity provision

NAPA membership supports your organisation to deliver high-quality, person-centred activity provision.

It helps staff feel informed, confident, and connected, while giving your organisation access to trusted guidance, professional development, and a strong sector network.

NAPA

Setting the National Standard for **Activity Provision**

NAPA has established the UK Quality Standards for Activity Provision, ensuring that every care setting has the guidance and framework needed to deliver meaningful engagement.

NAPA Quality Standards - The national framework for best practice in activity provision.

Codes of Ethics - The professional code for Activity Providers, ensuring accountability, inclusion and person centred practice.

Quality Indicators - Helping services benchmark and improve their activity and engagement strategies.

Join a growing community of organisations committed to prioritising wellbeing.

Who Can **Join?**

- Care homes
- Home care providers
- Housing with care services
- Day opportunities
- Hospices & hospital services
- Community centres & carers' groups
- Learning disability services

NAPA Impact Report

Measuring Our Success

At NAPA, we believe in evidence based practice and measuring the real world impact of our work. Our annual NAPA Impact Report highlights how we are:

- Supporting many services across the UK.
- Enhancing wellbeing and engagement in thousands of care settings.
- Influencing national policy to ensure activity provision remains a priority.
- Improving staff confidence and skills through accredited training.
- Driving research that shapes best practice in meaningful engagement.

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As an association member, you can:

Access the Member Portal and Activity Shed anytime

The Member Portal is NAPA's online hub, providing members with easy access to resources, guidance (The Activity Shed), training, sector updates and membership benefits in one place.

The Activity Shed supports day-to-day planning, creativity, and person-centred practice, helping staff deliver activities that are engaging, inclusive, and meaningful.

Build knowledge and skills through the NAPA Learning Space

Use our flexible digital learning platform to support ongoing development. Staff can access a wide range of learning opportunities, with selected courses available at discounted member rates.

With hundreds of courses available, teams can learn at their own pace and build confidence in activity provision.

Save on specialist training and development

Benefit from discounted rates on commissioned online and in-person training, workshops, and structured learning programmes designed specifically for activity providers and care teams.

Receive the monthly NAPA eMagazine

Delivered straight to the Member Portal, the eMagazine shares best practice, new ideas, sector updates, and real-life examples from across the country and internationally, helping your team stay informed, motivated, and inspired.

Have your organisation's voice represented

Through NAPA's Advisory Groups and networks, member organisations help shape NAPA's priorities, campaigns, and resources.

This ensures the views and experiences of providers inform national work. Members also hear first about new developments, products, and services.

Join monthly online activity forums and gain peer support

Activity providers can learn directly from experienced specialists, explore practical approaches, and share ideas with peers.

These sessions create space for reflection, learning, and mutual support.

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Be part of our leadership network

Leaders and managers can connect with peers, exchange ideas, and strengthen their leadership approach.

The network also offers opportunities to contribute to national standards, guidance, and policy development in activity provision.

Contribute to research and impact work

Join our research and impact network to inform studies, share practice, and help strengthen the evidence base for activity and engagement.

Your organisation can play a role in shaping future direction and understanding what works.

Attend national events at discounted rates

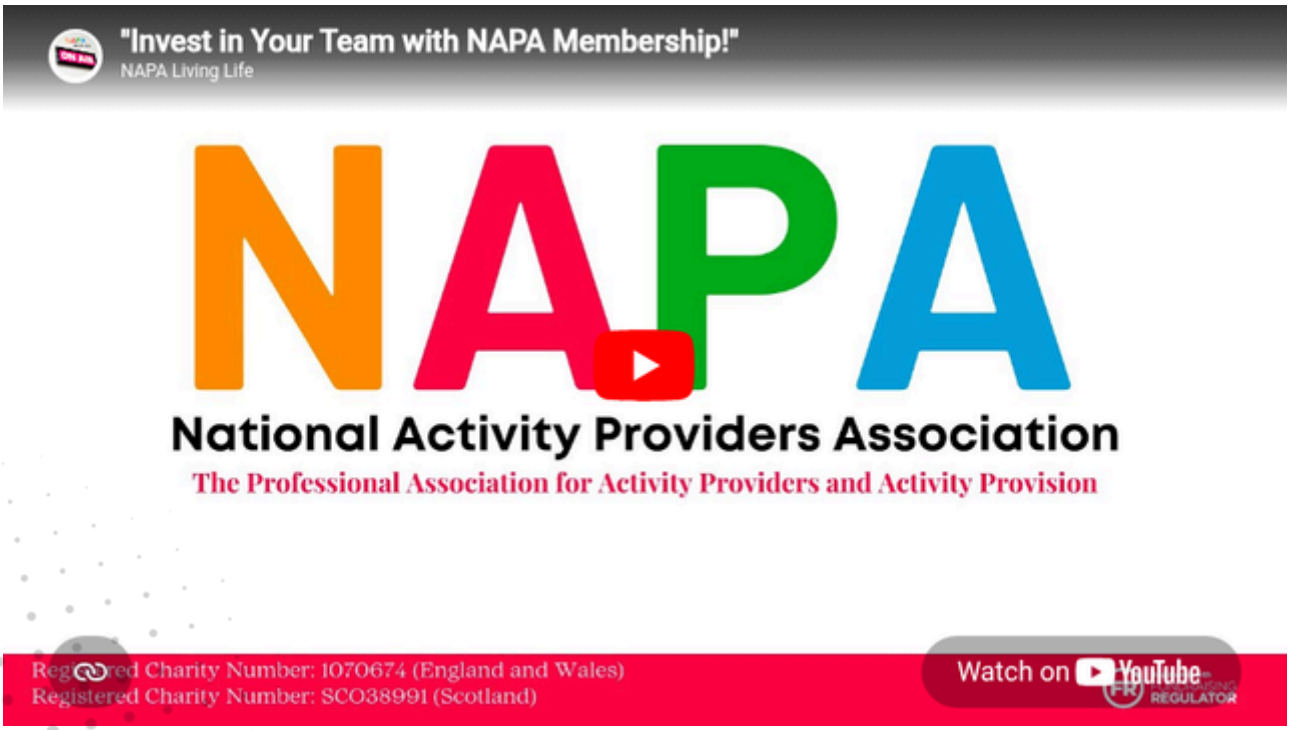
Access early-bird and reduced-price tickets for the National Activity Conference, an opportunity to learn, network, and celebrate good practice with others in the sector.

Celebrate success through national awards

Enjoy discounted attendance at the National Activity Awards.

These awards recognise innovation, dedication, and excellence, and give organisations the chance to showcase their achievements.

Watch our Membership video HERE



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Join NAPA Today!

CLICK HERE

What Our Members Say

"NAPA has completely changed how we approach activity provision. The resources and training have not only improved the experience for residents but have also strengthened our team's confidence and skills. It's been a game changer for our service."
- Aisha M., Care Home Manager

"Being part of NAPA has helped us meet and exceed inspection requirements. The guidance and best practice support have ensured we deliver outstanding engagement and meet regulatory expectations with confidence."
- Fion T., Regional Activity Lead

"The NAPA community is a lifeline. Through the support line and the networks, I always feel connected to others who understand the challenges and joys of our work. The advice and encouragement are invaluable."
- Ellie R., Activity Coordinator

"We introduced NAPA's resources into our activity programme, and the difference has been incredible. Residents are more engaged, staff feel more supported and family members have noticed a real improvement in wellbeing and participation."
- Mike D., Head of Wellbeing & Engagement

What Families Say

"Since my mum's care home became a NAPA member, I've noticed a huge difference. The activities are more personalised, and she's more engaged and happier. It gives me peace of mind knowing she's thriving."
- Fatima W., Family Member

"Seeing my dad light up when he joins in on activities has been amazing. NAPA's influence on his care home has made a world of difference. It's not just about keeping busy it's about meaningful connections and happiness."
- David P., Family Member

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Reasons to invest in NAPA Membership

Here we share reasons to become a NAPA Member:

PROFESSIONAL DEVELOPMENT:
NAPA offers its members access to a wide range of professional development opportunities, including qualifications, training programmes, workshops, and conferences that can help Activity and Care Teams enhance their skills and knowledge. The NAPA Learning Space hosts over 150 eLearning courses to support person led activity and engagement.

NETWORKING OPPORTUNITIES:
As a NAPA member, your Activity Providers will be invited to connect with other professionals in your field, exchange ideas, and collaborate on projects.

ACCESS TO PRACTICE DEVELOPMENT RESOURCES:
NAPA provides all staff in NAPA member settings with access to a variety of practice development tools, including research, guidance, publications, the NAPA Calendar and resources full of top tips and activity ideas for meaningful engagement. Helping Activity and Care Teams stay up-to-date.

CAREER ADVANCEMENT:
Membership can help Activity and Care Teams advance their careers by providing opportunities for recognition, leadership development, and access to job postings.

INDUSTRY RECOGNITION:
Membership provides care services with industry recognition and helps demonstrate organisational commitment to activity provision and the activity profession.

ADVOCACY AND SUPPORT:
NAPA is dedicated to supporting the needs and interests of its members by advocating for their rights and providing them with support and resources to prioritise wellbeing and demonstrate their commitment.

INFORMATION AND ADVICE:
NAPA provides confidential information and advice on all issues related to activity and engagement, through the membership support service. All staff can access this service.

RESEARCH AND ANALYSIS:
NAPA contributes to research and analysis on key issues relating to activity provision, providing members with research data and positive practice examples to inform their practice and invitations to contribute to research.

PROFESSIONAL RECOGNITION:
NAPA provides Activity Providers with the professional recognition they deserve.

The Return on Investment (ROI) on Association membership can be demonstrated in several ways:

PROFESSIONAL CREDIBILITY:
Being a member of a professional association like NAPA can enhance the credibility and reputation of both the member organisation and the Activity Provider within the industry. This can lead to more referrals and better business opportunities. The ROI of membership can be measured by comparing your business opportunities and revenue generated before and after becoming a member.

ACCESS TO EXCLUSIVE PRACTICE DEVELOPMENT RESOURCES:
NAPA offers a variety of resources that can help improve activity provision. By becoming a member, care services and Activity Providers gain access to these practice development resources. The ROI of membership can be measured by comparing the cost of accessing these resources through other means with the cost of membership.

DISCOUNTS AND BENEFITS:
Members can take advantage of a range of benefits, including discounts on products and services, such as training courses and qualifications. These discounts can add up over time, resulting in significant savings for members. The ROI of membership can be measured by comparing the cost of these products and services without the NAPA discount to the cost with the discount.

ADVOCACY AND REPRESENTATION:
NAPA champions the importance of activity provision and the role of the Activity Provider, we advocate for the interests of Activity Providers and the individuals they support, which can result in changes to legislation and regulations that benefit the industry. By paying for a membership, care services and Activity Providers are supporting this advocacy work and can benefit from the changes that result. The ROI of membership can be measured by comparing the costs of complying with regulations and legislation ***without*** NAPA's advocacy work to the costs ***with*** NAPA's advocacy work.

"The organisations that gain the most from NAPA membership are those that fully embrace the resources, expertise and opportunities available to them. Engagement drives impact."

Hilary Woodhead, CEO, NAPA

Our Support Services

Our members access expert led guidance and a range of professional support services.

- The Activity Support Service -
  Direct access to professional advice.
- The NAPA Member Activity Forum -
  Peer support and expert mentorship, a monthly forum.
- The Advisory Groups -
  Contribute and shape activity provision in the UK.
- Partnership Projects and Research -
  Stay ahead with industry leading insights and innovation.

RIAG – Research & Impact Advisory Group by NAPA

APAG – Activity Providers Advisory Group by NAPA

NAPA Member Activity Forum

LEAP – Leaders in Engagement & Activity Provision by NAPA

NAPA National Activity Providers Association
SUPPORTLINE
supportline@napa-activities.co.uk

The NAPA Digital Platform – The Member Portal

The Member Portal is your one stop digital hub for activity provision, designed to inspire, support and equip activity and care teams with necessary tools, ideas and research. As a NAPA member, you gain unlimited access to a vast collection of high quality, person centred resources in The Activity Shed, ensuring meaningful engagement is always at your fingertips.

What's Inside NAPA's Activity Shed?

Thousands of activity ideas - Creative, adaptable activities for all interests and abilities.

Big Screen Games - Interactive, easy to use games designed for group engagement.

The NAPA Calendar - Daily inspiration with themed activities and special event ideas.

Armchair Adventure Templates - Ready to use guided activities that transport participants to different places and experiences.

Resources - Practical guides, eMagazine, templates and activity ideas to support engagement.

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Our Support Services – Helping You Every Step Of The Way

No Activity Provider should feel isolated. Our support services are designed to ensure that every team member has access to expert guidance, peer support and professional development opportunities.

KEY SUPPORT SERVICES FOR OUR MEMBERS

The Activity Support Service - Our dedicated support service offers expert assistance on all aspects of activity provision, engagement strategies and best practice.

THE NAPA MEMBER ACTIVITY FORUM

A unique monthly online CPD forum and peer support network that allows members to connect, share experiences and access professional guidance from industry experts.

THE ACTIVITY PROVIDERS ADVISORY GROUP (APAG)

As a NAPA member, your service can nominate an Activity Provider to join our Activity Providers Advisory Group (APAG). This group influences sector developments, provides feedback on new initiatives and helps shape the future of activity provision.

SPECIALIST ADVISORY GROUPS

We facilitate a range of advisory groups focused on key areas such as research, leadership, dementia care, the arts, physical exercise and community engagement. These groups bring together professionals to share expertise and contribute to best practice within the sector.

PARTNERSHIP PROJECTS AND RESEARCH

NAPA is committed to evidence based practice. Our members can participate in research and innovation projects, helping to shape the future of activity provision.

A COMMUNITY OF SUPPORT

Being part of NAPA means being part of a community that values, supports and champions activity providers. Whether you need practical guidance, peer support, or opportunities to influence sector wide change, our services are here for you.

Stay up to date with NAPA – Sign up for the NAPA News Today!

NAPA NEWS

www.napa-activities.org.uk

Learning and Development –
Accredited, High Quality Training

At NAPA, we are committed to delivering the highest quality learning and development opportunities for Activity Providers and care teams. Our training is evidence based, and research driven, ensuring members receive expert led education that meets the highest standards of professional development.

Quality Training

NAPA is a recognised training provider with the Department of Health and Social Care's Quality Learning Assured Scheme and accredited by: OCN London (Open College Network London Region) - Offering nationally recognised qualifications.

All NAPA training is research led and developed by sector experts, ensuring the most up to date best practice in activity provision and engagement.

NAPA
National Activity Providers Association

Quality Assured Care Learning
Government Recommended
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New for 2026/2027:

NAPA Learning Space
Activity & Engagement Training

THE NAPA LEARNING SPACE
We are excited to introduce a brand new platform, offering members a more interactive and accessible way to learn. Access hundreds of eLearning courses and enhance confidence and skills.

24/7 ACCESS
Complete training at your own pace, anytime, anywhere.

PERSONALISED LEARNING PATHWAYS
Courses tailored to individual and organisational needs.

PROGRESS TRACKING
Easily monitor professional development and achievements.

EXCLUSIVE MEMBER CONTENT
Additional resources and best practice guidance.

"NAPA's training gave our team the confidence and skills to create truly meaningful engagement. The accreditation and expertise behind every course give us reassurance that we are delivering best practice."
Amira S
Wellbeing Lead

Join NAPA Today!

CLICK HERE

NAPA **Campaigns**

NAPA LEADS A NUMBER OF NATIONAL PROJECTS AND CAMPAIGNS.

We collaborate with value aligned organisations to champion perceptions and improve wellbeing. These include:

The National Activity Providers Association (NAPA) is proud to launch The NAPA Year of Culture, a national campaign encouraging Activity and Care Teams to explore, celebrate and honour culture in all its richness and diversity.

Culture is deeply personal. It reflects who we are, where we come from, what matters to us and how we express ourselves. This campaign recognises culture in its broadest sense, including ethnicity, heritage, faith, language, traditions, family, community, lived experience, creativity, and identity.

By embedding Equality, Diversity and Inclusion (EDI) principles into activity provision, we can ensure that every individual feels seen, respected, and valued.

The Year of Culture highlights how culturally inclusive activity supports wellbeing, belonging, dignity, and meaningful engagement for people of all backgrounds.

NAPPW NATIONAL ACTIVITY PROVIDERS AND PROFESSIONALS WEEK

A celebration of activity and creativity in care in the UK and internationally.

CREATIVTY AND ARTS PROGRAMME

A three-year UK-wide initiative to make arts, activity and creativity a more consistent part of everyday care. By connecting care homes with cultural partners and sharing best practice, the programme will improve access, quality and sustainability across the sector.

AICH - THE NATIONAL DAY OF ARTS IN CARE HOMES

Celebrating the benefits of arts, creativity and cultural engagement in care homes.

OUR PARTNERSHIPS PROVIDE MEMBERS WITH EXCLUSIVE BENEFITS

- ✔️ Discounts - Save on training, resources and events
- ✔️ Innovation - Access the latest activity solutions
- ✔️ Funding - Find grants to support engagement initiatives
- ✔️ Recognition - Showcase your commitment to meaningful activities

NAPA RECOGNISED SUPPLIERS - TRUSTED PROVIDERS

NAPA members gain exclusive discounts from our Recognised Suppliers, a trusted network of trusted organisations offering high quality activity related products and services. Each supplier is trusted to ensure they meet the highest standards for meaningful engagement and wellbeing support.

NAPA

Great Activity Starts with Strong Support

High-quality activity provision does not happen by accident. It is built by skilled professionals who combine creativity, empathy, organisation and professional judgement to support meaningful engagement every day. It also depends on having the right support in place.

Whether you are an activity provider or a care leader, association membership offers professional support, confidence and connection.

Join NAPA today and be part of a community that takes activity provision seriously.

Membership provides:

- Access to professional training and qualifications
- Practical planning tools
- Evidence-informed guidance
- Ongoing development
- A trusted national network.
- Most importantly, it helps ensure that people using services benefit from thoughtful, inclusive, person-centred activity.

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Join Us

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NAPA Membership Terms and Conditions

Membership:

a.NAPA membership runs from 1st April to 31st March of the following year.
b.The cost of membership is per setting/service.
c. Membership fees are non-refundable.

Membership Activation:

a. Membership becomes live upon receipt of payment.
b. Once payment has been received, the setting/service will receive a welcome email and Member Portal login details.

Membership Renewal:

a.Membership is renewable in April each year.
b.A renewal invoice will automatically be issued and emailed to the member.
c.For members who join NAPA after 1st April 2025, the cost of renewal is £199.00 per care setting.
d.Members who join NAPA after 1st April 2023, the cost of renewal is £133.90 per care setting.
e.Members who joined before 1st April 2023, the cost of membership renewal is £72.10 per care setting.
f.Membership renewal fees will be reviewed annually.

Access to the Member Portal:

a.All staff within a member setting/service are able to access the Member Portal.
b.The Member Portal is only accessible to paying members.
c.Sharing of login details outside of the member setting/service is strictly prohibited.

At NAPA, we value the trust and integrity of our membership community. Sharing resources with non-member settings is considered a breach of NAPA membership terms and conditions. We take digital protection guidelines seriously and will terminate membership if we suspect any breach. As a charity, our primary focus is the wellbeing of individuals who use care and support services, which is why we strive to provide everything we do at a low or no cost. Thank you for your understanding and cooperation.

Member Commitment:

Association Members are asked to uphold the NAPA Standards of Practice.

- **Providing Activity and Engagement**
- **Engaging Individuals in Decision-Making**
- **Strategies to Encourage Active Participation and Involvement**
- **Effective ways for Organising and Recording Information**
- **Enhancing Skills and Expertise**
- **Standard for Ethical Behaviour, Confidentiality and Legal Compliance**
- **Effective Practices**
- **Best Practices for Conducting yourself in a Professional Manner**

***NAPA reserves the right to terminate a Membership if it believes that a serious breach of the Association's standards has occurred. Any such decision will be made by the NAPA Board of Trustees following due consideration of the circumstances.**

Use of NAPA Members badge:

a.Members in good standing are permitted to use the NAPA Members badge on their website.
b.By using the badge, members agree not to alter the logo colours or distort it in any way.
c.Using the membership badge as a form of endorsement is strictly prohibited.
d.Members agree not to use the membership badge on any certificates.

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